

Energy Industry Consumer Contacts - Total Presented by Company and Category June 2019

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of June 2019, broken down by the type of the contact (i.e. Category).

Table 1 - Energy Industry Contacts: *The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.*

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC204	Clean Power Alliance	4	1	5	1	-	1	-	2	2	-	-	-	-	-	-	-	-	-	-	-	-	8
ELC201	East Bay Community Energy	3	-	3	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	4
ELC913	Golden State Water Company	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	2
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	118	46	164	11	9	20	11	30	41	5	8	13	1	1	2	51	39	90	5	1	6	336
ELC901	Pacificorp	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC214	Pioneer Community Energy	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC902, GAS902, MUL902, STM902	San Diego Gas & Electric Company	11	10	21	-	2	2	-	3	3	6	-	6	-	-	-	4	3	7	-	-	-	39
ELC338, GAS338, MUL338	Southern California Edison Company	98	63	161	8	10	18	9	3	12	13	19	32	-	-	-	29	17	46	5	-	5	274
GAS904	Southern California Gas Company	17	8	25	4	3	7	1	-	1	1	-	1	1	-	1	12	3	15	2	-	2	52
GAS905	Southwest Gas Corporation	2	-	2	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	3
	Total	255	129	384	24	24	48	21	39	60	26	27	53	2	1	3	96	63	159	12	1	13	720